



December 14,2000, Spectrum Networks, Inc.

Dear Troy:

I just wanted to write you and your staff a quick letter of thanks. I am so happy with the service that your company has been able to provide Kirk NationalLease Co.

The contracts and agreements that you have been able to bring to us over the years have saved us thousands. I can say that I have never regretted any agreement that we have gone into together. There have been times over the past several years when I regret not asking your opinion on communications decisions, but even then you have gone to bat for me to help out where you can.

Even after the contract is signed the excellent service does not stop. Your support staff has always been very prompt, and helpful. Working with Tracy has been enjoyable.

Please keep up the good work!

Deb Hovestreydt
Vice President

www.kirknationalease.com